

Health Insights  **NHS**
England
South East

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Health Insights User Community Update - May 2024 Edition

Unique Attributes Helping Data Driven Improvement

- **Exploratory Database with boundless query generation capabilities**
- **Rapid analysis with almost real time data**
- **Patient Flow presented in whole pathways**

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Health Insights 2024 /2025 Partnership with SE Systems

Increasing utility of Health Insights data in the South East to gain insight for improvement and transformation has meant that in 24/25, we will continue increasing the **functionality of the tool and support the implementation of innovative approaches** to better patient care, in partnership with our Systems and trusts.

Enhancing Health Insights to Support 2024/25 Key Operational Priorities for Patients

To improve patient outcomes, the NHSE programme team, in collaboration with Lightfoot Solutions and System Subject Matter Experts are developing the data outputs to supplement other data sources to better support Mental Health, Cancer, Diagnostics, Discharges and GIRFT Further Faster.

Next Community of Practice meeting on 19th June 11:00 to 12:00



We will be **introducing the newly improved and more efficient version of the bed planning model** which now allows to plan for varying levels of discharge.

The new style conversation focused format of this meeting will provide an opportunity for Systems and Trusts to share with others the valuable local applications and opportunities

Catch up on our prototypes that have been designed to:

- simulate discharge to understand impact on flow through UEC
- understand complexities of planned care treatment pathway dependencies based on events and subsequent flow

Join us for half day virtual training session on 27th June 09:00 to 13:00



Open to all users as an introduction or refresher, we will be going through the following key viewers, followed by break out rooms to support you on further queries.

- Elective Care Flow to include monitoring Did Not Attends (DNA)
- Wait list Modelling
- UEC flow (to support Winter Planning, Gain insight into High Intensity Users)
- Real time monitoring at Kent & Medway

There will also be an introductory session demonstrating enrichments to data and new developments co-designed with our System Experts. This will focus on:

- Improved bed planning model based on reconfigurable discharge levels
- Diagnostics viewer tracking patient flow at modality level
- Specific Specialty Level pathway development

Health Insights data offers. It will provide a forum to collaborate and solve challenges together.

At the last meeting, Sussex highlighted how:

- they are using the Waitlist model data to profile the impact of achieving 65 week waits by the end of September.
- they have widened the usage of Launcher and nurturing local expertise, helping them to develop their own customised queries.
- they are exploring the Diagnostics prototype to identify gaps in service provision based on demographics.

Recent Pathway specific Developments endorsed by Clinical Advisors

Specific Specialty level pathway development, commencing with Urology, now allows us to understand events and flow based on activities in the Referral, Outpatient and In-patient Pathway for Bladder Outlet Obstruction (BOO), Trans Urethral resection of Bladder Tumour (TURB) and Prostate Biopsy.

Metrics not previously available in other data tools have been created, helping to fully understand at granular level, for example the number of patients in process, the number of appointments per patient and time from referral to actual treatment time.

For further details contact us on info@lightfootsolutions.com for an example slide with narrative.

This approach is now being progressed utilising a similar approach for other specialties e.g. ENT

Health Insights Programme Team

Contact Us:

info@lightfootsolutions.com

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www.england.nhs.uk



Key Dates

Community of Practice

Monday 19th June 11:00 - 12:00

Save the Date

Half Day Virtual Training Session

Thursday 27th June 09:00 -13:00



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